

No.F.12016/2/2023/MHSSP/CMO(S)
GOVERNMENT OF MIZORAM
OFFICE OF THE CHIEF MEDICAL OFFICER
SERCHHIP DISTRICT: SERCHHIP

Dated Serchhip the 10th July 2023

To,

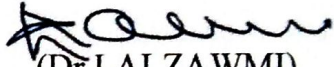
The Project Director
Mizoram Health Systems Strengthening Project
Aizawl, Mizoram

Subject: Submission of Quarter Grievance Report.

Sir,

I have the honour to submit herewith the Quarterly Grievance Report received from the different IPA Facilities under Office of the Chief Medical Officer, Serchhip District, Serchhip.

Enclosed : As Above


(Dr.LALZAWMI)
Chief Medical Officer
Serchhip District: Serchhip

QUARTERLY GRIEVANCE REPORT APRIL TO JUNE 2023

Sl.No	Facility	No. of Grievance Recieved	Resolved
1	Thenzawl CHC	3	Nil
2	Chhingchhip PHC	Nil	Nil
3	East Lungdar PHC	4	4
4	Khawlailung PHC	Nil	Nil
5	North Vanlaiphai PHC	Nil	Nil

Grievance which cannot be Resolved in the District Level.

1. Thenzawl CHC:

- i. Need of Endoscopy Machine
- ii. Ultrasound needed by the facility as the patients had to go to different Hospital or Community as they do not have one.
- iii. As a community health Center the Thenzawl CHC only have one Doctor which does not meet the bare minimum requirement for a Community Health Center.