



OFFICE OF THE PROJECT DIRECTOR
MIZORAM HEALTH SYSTEMS STRENGTHENING PROJECT
HEALTH & FAMILY WELFARE DEPARTMENT
GOVERNMENT OF MIZORAM

No.A45011/1/2023-MHSSP/GEN

Dated Aizawl, the ^{9th} April, 2023

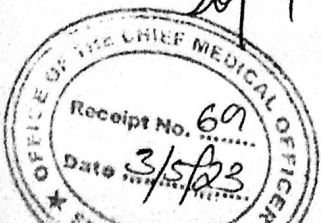
OFFICE ORDER

This is for kind information to all concerned officials that the 4th Implementation Support Mission (ISM) by the World Bank Task Team for Mizoram Health Systems Strengthening Project (MHSSP), Health & Family Welfare Department has been scheduled from 1st - 5th May, 2023 and the tentative programme agenda is hereby appended.

S/n	Name	Designation
1	Ms Elina Pradhan	Senior Health Specialist and Task Team Leader, World Bank
2	Mr D Sreenivas	Senior Procurement Specialist, World Bank
3	Mr Anantha Krishna Karur	Finance Management Analyst, World Bank
4	Ms Charu Jain	Environmental Specialist, World Bank
5	Mr Arun K Jaggi	Consultant, World Bank
6	Mr Lincoln Choudhury	Consultant, World Bank
7	Mr Ranjeeth B Kumar	Consultant, World Bank
8	Mr Rajesh Jha	Consultant, World Bank
9	Mr Rakesh Kumar Agarwal	Consultant, World Bank
10	Mr Ranjan B Verma	Consultant, World Bank
11	Mr Philip N Kumar	Consultant, World Bank

All officials listed as expected participants in the programme annexed are kindly requested to make it convenient to attend the meeting positively. Any change in the programme will be intimated via phone or email.

Sd/-DR ERIC ZOMAWIA
Mission Director, NHM
-cum- Project Director, MHSSP
H&FW Department
Mizoram: Aizawl



Memo No.A45011/1/2023-MHSSP/GEN
Copy to for kind information:

Dated Aizawl, the 2nd April, 2023

1. PS to Secretary to the Govt. of Mizoram, H&FW Department.
2. Principal Director, H&FW Department.
3. Director of Health Services, H&FW Department.
4. Director of Hospital & Medical Education, H&FW Department.
5. PD, MHSSP
6. Joint Director (Accounts), Principal Director Office.
7. Joint Director(Nursing), DHME
8. All Medical Superintendents and District Medical Superintendents with kind request to detail District Hospital Quality Managers of concerned hospital.
9. All Chief Medical Officer with kind request to detail District Quality Managers and District Public Health Engineers of concerned district.
10. CEO, MSHCS
11. SNO (QA), NHM
12. Medical Officer, Kawlkulh PHC
13. Ms Elina Pradhan, Senior Health Specialist and TTL
14. All Persons concerned
15. Office Copy



Mission Director, NHM
-cum- Project Director, MHSSP
H&FW Department
Mizoram: Aizawl

Annexure:

**Tentative Agenda for 4th Implementation Support Mission by World Bank
Mizoram Health Systems Strengthening Project (MHSSP), H&FW Dept.
1st - 5th May, 2023**

Time	Topic	Facilitator (s)	Participants	Venue
Day 1 - 1st May, 2023				
9:30 am onwards	Visit to Champhai District IPA units (DHT, DH, Visit to Khawzawl CMO office construction site) A. DH- Meeting the District Hospital committee and Quality/usefulness of the Clinical vignettes B. DHT and Meeting District Internal Assessors - 1 hr. C. Kawlkulh PHC (tentative)		WB: Ms Elina, Mr Lincoln, Mr Ranjeeth PMU - PC, SQIC, Champhai - DQM, DHQM, DPHE	
Day 2 - 2nd May, 2023				
10:00 am - 1:00 pm	MHSSP progress presentation <ul style="list-style-type: none"> • Component 1 - IPA, MIS-App, Clinical Vignettes, Ex-Ante/post • Component 2 - Insurance, Community Intervention • Component 3 - Civil Works, ESMP, GRM, HRH, Nursing, EDL, BMWM • Procurement • Finance • Result Frameworks 	PMTA Team Lead PMU MEO	WBTT, all PMU including JD(A) & SNO (QA), EE-HFW, MSHCS, Nursing officials, PMTA, Sutra, HRH, Tvasan, HISP	DHME Conference Hall, MINECO
12:00 pm - 5:00 pm	Environmental & BMWM Discussion	PMU PHE PMTA Environment Expert	WB - Ms Charu, Mr AK Jaggi PMU - PHE, Dy.PD PMTA - Envi Expert	DHME Meeting Room, MINECO
1:00 pm - 2:00 pm	Lunch			
Parallel meetings 2:00 pm - 5:00 pm	Discussion on Nursing activity and Nursing Infrastructure Finalization	PMU HRH Consultant	WB - Ms Elina, Mr Ranjeeth, PMU - PD/ Dy PD, PMTA - Team Lead Nursing Section representatives	DHS Meeting Room, MINECO
2:00 pm - 5:00 pm	GRM	PMTA Social Expert	WB - Mr Ranjan, PMU - MEO PMTA- Social expert, IT expert,	DHME Conference Hall, MINECO

			NHM – SPO (RCH), SNO (QA)	
2:00 pm – 5:00 pm	Community Intervention activities	PMU & PMTA CI team	WB - Mr Philip, Mr Lincoln PMU – CMS, SQC 1, SQC 2 PMTA – Institution & capacity building expert, Communication expert, NHM ASHA coordinator	DHME Conference Hall, MINECO
2:00 pm – 5:00 pm	Domain 3 & 4 Report discussion	PMTA – Insurance Expert PMU – MEO	WB –Mr Rajesh PMU – MEO Representatives from MSHCS PMTA – Team lead, Insurance Expert, IT Expert	DHME Conference Hall, MINECO
3:00 pm – 5:00 pm	IPA Management System – HISP	MIS IT & HISP representative s	WB – Mr Lincoln PMU: MIS IT, IPA Team HISP representatives PMTA – IT expert	DHME Conference Hall, MINECO
02:00 pm – 5:00 pm	Procurement review	PMU & PMTA Procurement Consultants	WB: Mr Sreenivas PMU: PC, Procurement Expert PMTA – Procurement Expert	DHME Conference Hall, MINECO
02:00 pm – 5:00 pm	Finance discussion	PMU-FME	WB: Mr Anantha PMU – JD (A), FME, Acct. Specialist PMTA - FME	DHME Conference Hall, MINECO

Day 3 – 3rd May, 2023

Start journey from 10:30 am	Visit to Khawzawl CMO Construction site	PMU	WB- Mr Rakesh PMU -, DHPE Aizawl East & Champhai PMTA – Engineers Lushai Engineers Site engineer	
08 am – 4:00 pm	Visit <u>Saitual CMO</u> construction site and Saitual CHC	PMU -Team PMTA Environment & Social Expert	WB - Ms Charu, Mr. Sreenivas, Mr Ranjan PMU – PHE PMTA – Envi Expert, Social Expert	
9.30 am – 11:30 am	Visit to <u>LRM Hospital Aizawl</u>	PMU –PC PMTA - PH&QA Expert	WB – Mr. Arun Jaggi PMU – PC, DPHE Aizawl W PMTA – PH&QA Expert	
12.00 pm – 3:00 pm	Smart City Project's CBMWTF discussion	PMU –PC PMTA PH&QA Expert	WB – Mr. Arun Jaggi PMU – PC, DPHE Aizawl W PMTA – PH&QA	

			Expert	
3.00 pm – 5:00 pm	Visit to <u>Civil Hospital Aizawl</u> on BMW system	PMU -PC PMTA TL	WB – Mr. Arun Jaggi PMU – PC, DPHE Aizawl W PMTA – TL	
Parallel meetings 10:00 am – 1:00 pm	Discussion on Component 2- Progress update and way forward, Insurance Strategy Action plan, PMTA – Domain 3, 4	PMTA – Insurance Expert PMU - MEO Representative from MSHCS	WB – Ms Elina, Mr Rajesh, Ranjeeth PMU –PD, Dy PD, MEO Representatives from MSHCS PMTA – Team lead, Insurance Expert, IT Expert	DHME Conference Hall, MINECO
Parallel meetings 2:00 am – 5:00 pm	Discussion on Component 2- Progress update and way forward, Insurance Strategy Action plan, PMTA – Domain 3, 4	PMTA – Insurance Expert PMU - MEO Representative from MSHCS	WB – Mr Rajesh PMU –PD, Dy PD, MEO Representatives from MSHCS PMTA – Team lead, Insurance Expert, IT Expert	DHME Conference Hall, MINECO
10:00 am – 5:00 pm	Community Intervention & Communication Visit to one of the trained HWO/VHSNC on CI	PMU – CMS PMTA – CI Team	WB - Mr Philip PMU – PC, CMS, SQC 1, SQC 2 PMTA – Institution & capacity building expert, Communication expert, NHM ASHA coordinator	DHS Meeting Room, MINECO
09:30 am – 12:00 pm	<u>Visit to nearby IPA Unit.</u>	PMU-FMC	WB: Mr Anantha, Lincoln PMU – FME, Acct. Specialist PMTA – FME	
12:00 pm – 5:00 pm	Finance Management discussion, Discussion on Internal Audit report, IUF, Funds projection for FYI 23-24	PMU-FMC	WB: Mr Anantha PMU – JD (A), FME, Acct. Specialist PMTA – FME	DHME Meeting Room, MINECO
1:00 pm – 2:00 pm	Lunch			
2:00 pm – 4:00 pm	HRH: Update on HR Enumeration & TNA and way forward	HRHC and Team lead HRH TA	WB – Elina, Ranjeeth PMU – DY PD, HRHC IQVIA HRH Team	DHME Conference Hall, MINECO
2:00 pm – 3:00 pm	EDL, STG and low cost medicines	PMU-SQC1	WB –Mr Lincoln PMU – SQC 1 PMTA – PH & QA Expert Representatives from EDL core committee/ expert group	DHME Conference Hall, MINECO
3:00 pm – 5:00 PM	IPA Progress – Discussion, EQAS Training, Capacity building and certification	IPA team and PH & QA expert:	WB – Mr Lincoln, PMU – SNO QA, IPA Team, MIS IT	DHME Conference Hall, MINECO

strategy and Next steps		PMTA – PH & QA Expert		
Day 4 – 4 th May, 2023				
10:00 am – 11:00 am	Discussion on engagement of UNOPS	PMU - Procurement Consultant PMTA – Procurement Expert	WB – Ms Elina, Mr Sreenivas, Mr Ranjeeth, Lincoln PMU - Dy PD, Procurement Consultant PMTA – Team lead, Procurement Expert	DHME Meeting Room, MINECO
10:00 am – 11:30 am	<u>Meeting with Mizoram Pollution control board</u>	PMU - DPHE Aizawl W PMTA – TL	WB – Mr. Arun Jaggi PMU – PC, DPHE Aizawl W PMTA – TL, PH & QA Expert	
10:00am – 11:30 am	Environment and BMWM discussion	PMU-PHE	WB – Ms Charu, PMU-PHE, Dy. PD PMTA – Team lead, PH & QA Expert	DHME Conference Hall, MINECO
10:00am – 12:30 pm	Visit to Civil Hospital Aizawl • Social/GRM	PMU	WB – Mr. Ranjan, PMU- MEO PMTA – Social Expert	
11:00 am – 12:00 pm	IPA procurement	PMU-IPA team, MIS IT	WB – Dr. Lincoln, Mr Sreenivas, Ranjeeth PMU + IPA Team, MIS IT, Procurement consultant PMTA – Procurement Expert NHM point person for Civil works	DHME Meeting Room, MINECO
12:00 pm – 1:00 pm	Clinical Vignettes – Progress update, <u>CKSI quarterly test analysis report</u> , State Clinical case writers	SQC 2 and Representative Tvasan	WB – Mr Lincoln, Ranjeeth PMU – PC, IPA team Representatives from Tvasan	DHME Conference Hall, MINECO
1:00 pm – 4:00 pm	IPA Discussion – Implementation of Revised OM, Quarterly assessment analysis reports timelines, NQAS certification	IPA team and PH & QA expert	WB – Mr Lincoln, Mr Ranjeeth, PMU – SNO QA, IPA Team, Internal Assessors PMTA – PH & QA Expert	DHME Conference Hall, MINECO
10:00 am – 4:00 pm	Community Intervention & Communication CI- training reports, activities monitoring plan	PMU – CMS PMTA – CI Team	WB - Mr Philip PMU – PC, CMS, SQC 1, SQC 2 PMTA – Institution & capacity building expert, Communication expert	DHS Meeting Room, MINECO
12:00 pm – 4:00 pm	Procurement Discussion	PMU & PMTA Procurement Expert	WB – Mr Sreenivas Procurement Team	DHME Meeting Room, MINECO

	Lunch			
	Project costs, commitments and planned activities	PMU	WB TT PMU PMTA	DHME Conference Hall, MINECO
Day 5 – 5th May, 2023				
9.30 am – 11:00 am	Discussion on IPA – IPA Civil works, funds utilization review, Action plans, CI activities.	IPA team and PH & QA expert	WB – Mr Lincoln, Mr Ranjeeth, Mr Philip, Mr Ranjan, Mr Rakesh PMU – SNO QA, PC, IPA team, Finance Team, CMS, all DQM & DHQM, DPHE PMTA – TL, PH & QA Expert, FME, Engineer	DHME Conference Hall, MINECO
11:00 am – 1:00 pm	Sutra activities update, Assessment timelines, process documentation, video documentation and way forward	Team leader Sutra	WB – Mr Lincoln, Mr Ranjeeth, Mr Philip PMU- PC, IPA team PMTA – Team lead, PH & QA Expert	DHME Conference Hall, MINECO
11:00 am – 1:00 pm	Civil works discussion on CMO buildings, MSHCS Office, other civil works bids update	PMU-PHE	WB – Mr Rakesh, PMU – EE HFW, PHE, all DPHE, Procurement consultant PMTA – Engineers	DHME Meeting Room, MINECO
10:00 am – 12:30 pm	HRH: Plan for Functional review	PMU-HRH Consultant and Team leader, IQVIA- HRH	WB – Ms Elina, PMU – PD/ Dy PD, HRHC IQVIA HRH Team	DHS Meeting Room, MINECO
To be scheduled Any time during the Mission as per availability of PS.	<u>Meeting with Principal Secretary, H&FW Dept.</u> <u>Meeting with Principal Secretary, Finance Dept.</u>	PD/ DY PD	WBTT PMU - PD, Dy PD, PC	
1:00 pm – 2:00 pm	Lunch break			
2:00 pm – 3:00 PM	Experience sharing by each district consultants	5 mins presentation by each DQM, DHQM & DPHE	WBTT All PMU, PMTA	DHME Conference Hall, MINECO
3:00 pm – 3:30 pm	Debriefing	WBTT	WBT, All PMU, PMTA, MSHCS representatives	DHME Conference Hall, MINECO