

NO.F.12016/2/2023/MHSSP/CMO(S)/
GOVERNMENT OF MIZORAM
OFFICE OF THE CHIEF MEDICAL OFFICER
SERCHHIP DISTRICT, MIZORAM

Dated Serchhip, the 10th of April 2023

OFFICE ORDER

In pursuance of office order no. A.59011/1/2022-MHSSP/ES/VOL-I pertaining to Grievance Redressal Mechanism (GRM) Framework for Mizoram Health Systems Strengthening Project (MHSSP), the District Level Grievance Redressal Committee is hereby formed consisting of the following members:-

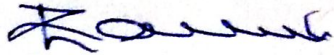
Sl. No	Name	Designation	Post
1.	Dr. Lalzawmi	Chief Medical Officer	Chairperson
2.	Dr. ZD Lalmuanawma	District Medical Superintendent	Vice Chairperson
3.	Dr. Lallawmkimi Chhakehhuak	Senior Medical Officer	Member Secretary
4.	Lalrinpuui	District Quality Manager	Member
5.	Dr. Zothankhuma	District Hospital Quality Manager	Member
6.	Lalruatfela Fanai	District Public Health Engineer	Member
7.	Sarah Laldintluangi	Member Secretary, IPA Committee (DHT)	Member
8.	Derborah Vanlalchhuangi	District Programme Manager, NHM	Member


Sd/- Dr LALZAWMI
Chief Medical Officer
Serchhip District

Memo No: F.12016/2/2023/MHSSP/CMO(S)
Copy to :-

Dated the 10th April, 2023

1. Project Director, Mizoram Health Systems Strengthening Project
2. All Members
3. Guard File


(Dr LALZAWMI) *roly*
Chief Medical Officer
Serchhip District


10/4/2023

Roles and Responsibilities of District Level Grievance Redressal Committee

1. The District Level Grievance Redressal Committee shall meet once in every month.
2. The compilation of minutes of meeting will be submitted to the Project Director (MHSSP) at the State Grievance Redressal Committee on or before 10th of each month.
3. Any issues beyond the capacity of the committee shall be brought to the higher level of grievance redressal committee.
4. To create awareness among the citizens through print, web or other media.
5. The committee shall thoroughly examine and screen complaints and all complaints should be responded with information inclusive of authority handling the complaints.
6. Closing report of grievances should be uploaded in the grievance web portal.